



St Nicholas Catholic Primary School

Answers to frequently asked questions

What things should I keep school informed about?

- If your child has any medical problems or allergies please let us know.
- In the event of sickness please ring the school **before 8.30am**.
- Any change in emergency telephone numbers, parents address or home telephone numbers should be notified (in writing) to the school **IMMEDIATELY** in case of an emergency or us needing to contact you.
- If anything changes at home - i.e. family circumstances or arrangements, please let us know.
- If you have any concerns - please make an appointment to see your child's teacher.

How do I know what's going on at school?

- Please check Tapestry for the Foundation Stage 'Weekly Learning' information and your child's peg daily for letters. In addition, visit the school website at <http://www.st-nicholas-exeter.devon.sch.uk/> for lots more information and to keep up to date with events.

Nursery Times

- Detailed on the Nursery contract you complete when accepting your place at St Nicholas are the timings for the day which you are able to use your 15 or 30 funded hours for and buy any additional hours you would like. Please speak to Ali Brocksom in the school office who co-ordinates Nursery hours and contracts if you would like any further information.
- When your child arrives for their session please do not come into the classroom until your child's teacher is there, this is for Health and Safety reasons.

How do we get into the school?

- Please come to the classroom when bringing your child into school in the morning, but at all other times for security reasons, please go via the school office.
- If for any reason you are late (arrive after 8.45am) please enter school via the school office.
- For the safety of your child the car park is for the use of staff only.

What will my child need to bring to school?

- St Nicholas school book bag (available from the school office) or similar
- Spare items of underwear and clothing to be kept in your child's bag.

Will my child need to bring a snack?

- Throughout the day children have access to milk and water and they are also entitled to receive a free piece of fruit or vegetable as part of the School Fruit and Vegetable Scheme. For additional information please visit <http://www.nhs.uk/Livewell/5ADAY/Pages/Schoolscheme.aspx>.
- Your child may also wish to bring their own water bottle to drink during their session.

How do I pay for School Dinners?

- From September we will be operating an online system for purchasing school lunches. This will be done via our current payment system, Parentpay. Via Parentpay you will pay in and create a balance from which your child's meal will be deducted on a session basis. You can therefore pay in as much as you would like. Under the new system you will also be able to log in and see which option your child has chosen and you can set up and receive a free email when your balance falls below an amount of your choice.
- We can set parents up with a **Parentpay** account via the school office so please visit the office staff for more information.

How will I be kept informed of my child's progress?

- All parents of children in the Foundation Stage have access to Tapestry, an online learning journal that enables school and parents to record, track and celebrate learning and progress in the early years. More information about Tapestry will be shared with you by your child's class teacher. It is very important that you are able to access your child's account so please let us know if you are experiencing any problems with logging in.
- There will also be a parents' evening in the Autumn and Spring terms. If you have any questions or concerns about your child's progress at any time please do not hesitate to speak to your child's teacher.